



Foreword

This handbook sets out the rules and procedures that apply to all airside users operating vehicles airside.

As the operator of an aerodrome certified under the Civil Aviation Safety Regulations (CASR), the airport operator is obliged to include in its Airport Manual particulars for the control of surface vehicles operating on, or in the vicinity of the movement area.

The airport operator also has a general duty of care under common law and obligations under occupational health and safety legislation and the CASR in relation to safety and security issues associated with surface vehicles operating in such areas.

Any company or individual wishing to operate airside will be required to be licensed by Melbourne Airport and be subject to the Airside Conditions of Use.

This Airside Vehicle Control Handbook (AVCH) issued by the airport operator under Regulation 105 of the Airports (Control of On-Airport Activities) Regulations, will form part of the Airport Manual for Melbourne Airport and the Melbourne Airport Airside Conditions of Use. The intent of the requirements for the airside operation of vehicles set out in this Handbook is consistent with Melbourne Airport's policy to provide for the safety of all people on the airside, the safe and orderly movement of traffic and the protection of aircraft.

Failure to comply with the requirements of this handbook is a breach of the conditions set down by the relevant Airside Driver Authority (ADA), and Authority for Use Airside (AUA - commonly referred to as an Airside Vehicle Permit). Any such failure will be taken into account by Melbourne Airport in considering whether to exclude individuals or entities from airside use, or the operation of vehicles and equipment airside.

Chief of Aviation
Australian Pacific Airports Melbourne



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Definitions

Please refer to the Aeronautical Information Package and the CASA Website for commonly used Aviation terms and abbreviations.

For additional definitions specific to Melbourne Airport, please visit www.melbourneairport.com.au/glossary.





Change Summary

Version	Date	Change Description
3	9 November 2021	 Alignment with Airport Manual Position updates Terminology updates Vehicle safety & serviceability updates Colour vision requirements Updated record keeping system process Mapping updates ARFF authority upgrade exemptions Updated familiarisation process Updated Penalty Infringement Notice System
4	11 October 2022	 Addition of Access Licence for Airside Operators section. Updated Authority for Use Airside requirements including introduction of electric vehicles, GSE and suspension authority. Update to drivers' responsibilities for PAX wearing seatbelts. Update to penalty for driving on a suspended/cancelled driver's licence. Addition of 'just' safety culture for incident and hazard reporting. Addition of Level P as a stand-alone ADA. Additional minor changes.
5	23 November 2022 24 October 2024	 Addition of 3.2.8 Change to Vehicle or Transfer of Ownership Addition of 33.2.10 VeeLo Transfers or Disposals Update to radio communication restrictions Addition of 4.4.8 Use of Mobile Devices Addition of 4.7.3 Company Training Under Instruction Amended ALAO information
	2 . 300350. 2021	 Amended AUA information Changes to ADA information Various administrative changes
7	02 June 2025	 Process to obtain a Level 2 ADA Radio procedures for bussing Vehicle and equipment height labelling Minor administrative changes



1. Introduction

1.1. Background

This Airside Vehicle Control Handbook (AVCH) has been produced in the interests of safety and security at Melbourne Airport. It details the safety rules for operators on the airside. This handbook is intended to be read in conjunction with the Melbourne Airport Airside Conditions of Use and the Rules for Drivers Operating Airside at Melbourne Airport (ADA Handbooks), where applicable.

1.2. Rationale

1.2.1. Aim

The aim of this document is to provide a safe environment for all airside personnel, passengers and aircraft, and to ensure that the requirements documented in this handbook are relevant and capable of practical implementation by all staff.

1.2.2. Authority

The AVCH has been issued by Melbourne Airport, under its authority defined in the Airports Act 1996 and the Airports (Control of On-Airport Activities) Regulations 1997.

1.2.3. Scope

This document outlines the rules, regulations, policies and procedures which all operators and their staff must follow to ensure a safe working environment on the airside.

This document also provides a framework within which all operators may prepare vehicle and driver safety, and operational plans appropriate to their own responsibilities and operations. Additional liaison between Melbourne Airport and operators is also promoted through this handbook, and through the sharing of incident and accident prevention information.

1.2.4. Alteration

Melbourne Airport may alter or vary this AVCH at any time. A reference to the AVCH shall be a reference to this policy as distributed, published or otherwise declared to be in force by Melbourne Airport from time to time.

1.2.5. No Derogation

Nothing in the AVCH shall derogate from any responsibility otherwise imposed by law, agreement or other policy, procedure or rule imposed by Melbourne Airport with respect to the same or similar subject matter as this policy.



2. Access Licence for Airside Operators

2.1. Overview

Melbourne Airport uses the web-based platform AIRDAT to manage airside vehicle control. The software is a central repository platform that manages all applications and records. The platform has two distinct systems. "AIRDAT Onboard" allows companies to manage their Access Licence for Airside Operator (ALAO), Authority to Use Airside (AUA) and fleet. "AIRDAT Passport" allows companies to manage individual Airside Driver Authorities (ADA).

An ALAO is required for any business wishing to operate and register a vehicle for airside use, and where staff members are required to drive a vehicle airside. An ALAO is an agreement between a business/company operating on airside at Melbourne Airport.

The ALAO, via Onboard, allows a company to manage their vehicle fleet, rectify their defective vehicle fleet, and the requirement to register vehicles for an Authority to Use Airside (AUA).

Once a company or business has an approved ALAO, it allows employees of the company, or their managers, to create a personal profile via Passport. The employee will then be able to register and attend driver training. The successful completion of the training and other requirements will allow the employee to be issued with an ADA.

The Passport profile will also provide visibility on the driver's history and allow an employee to renew their ADA before it expires.

2.2. Application

To apply for an ALAO, a company must first complete an Onboard application within the AIRDAT platform. Applicant companies must have the following documentation ready to scan and upload as evidence:

- Proof of On Airport Engagement letter;
- Proof of Public Liability Insurance set at AU\$50,000,000;
- Proof of Motor Vehicle Insurance for AU\$30,000,000 with no airside exclusions;
- Airside Operational Risk Register (if applicable);
- Airside Incident/Investigation Register (if applicable);
- CASR Part 99 approved Drug & Alcohol Management Plan (DAMP); and
- Workplace Health and Safety and/or Environmental Policy (if applicable).



Once all documents have been submitted, the ALAO application will be assessed and if approved, a copy of the ALAO will be sent via email to the proponent to review and sign. In some cases, not all documents can be scanned as companies may use online platforms. In these unique cases, companies are to upload screen shots from the platform to demonstrate compliance with the documentation requirements.

An application may be declined for various reasons including, but not limited to:

- Inadequate documentation.
- Insufficient requirement for an ALAO (e.g. potential for vehicle to be escorted or airside access requested for a period of less than 12 months).
- Failure to collect application in 30 days from submission.
- Failure to attend a pre-airside vehicle inspection for new vehicles within 30 days of submission.
- Expired documentation required for the application.

To complete an ALAO application, please follow this link: https://onboard-mel.airdat.org.

2.3. Governance

The ALAO sets out the minimum requirements a business must adhere to while operating on airside. The ALAO provides Melbourne Airport with enforcement actions should a breach of the ALAO occur.

Should a serious breach occur, Melbourne Airport will request the business to provide a response in writing as the why their ALAO should not be revoked.

3. Authority for Use Airside

All vehicles/equipment requiring access to the airside of Melbourne Airport must have a permanent AUA (valid for 2 years) or a temporary vehicle permit.

The AUA must be displayed and visible on the bottom right-hand side of the windscreen, if practicable.

Note: Certain equipment such as large trailers or machinery may also be required to hold an AUA to ensure higher risk pieces of equipment are serviceable when operating in the airside area.



3.1. Appropriate Vehicles Airside

Only vehicles and equipment registered to the company seeking airside access can be issued with an AUA. The vehicles/equipment must comply with the following requirements:

- All applicants seeking an AUA will be required to hold an ALAO.
- The vehicle must be registered (registration number or plant/asset number).
- The company or individual must have a valid justification for frequent, ongoing and unescorted airside access.
- Vehicles over eight years old must have a current Certificate of Roadworthiness issued under the law of the State of Victoria or be certified to the equivalent of a roadworthy by a licensed vehicle tester or by a person approved by Melbourne Airport.
- The company must not exceed the vehicle quota outlined in the ALAO. Vehicle quotas are determined by Melbourne Airport at time of application, using the following criteria:
 - o The applicant providing justification for the quota
 - For applicants/companies primarily occupying, as determined by Melbourne Airport, Equipment Staging, Equipment Storage and/or in vicinity of head of stand and/or concourse roads are to provide detailed modelling of the vehicle equipment needs.
 - o Airlines and aircraft type that will be serviced
 - Status of the applicant's/company's current fleet
 - o Quantity of valid AUA
 - o Quantity of withdrawn AUA
 - Quantity of Defective Equipment
 - Airfield operational and safety capacities
 - Location on the airfield where the new fleet will be parked
 - o Any other criteria deemed appropriate/required by the Airport Company.
- Companies seeking to increase their quota are to provide a written request to Melbourne
 Airport via email, using the points above to support justification for consideration by
 Melbourne Airport.
- With advice provided, quotas may be reduced if the above criteria is not satisfied and/or at the discretion of Melbourne Airport.
- Must comply with the section 3.2 of this document.

3.2. Application

3.2.1. Grounds to Have a Vehicle Airside

An AUA may be issued to any vehicle requiring frequent access to the airside of Melbourne Airport in accordance with the <u>Airside Driving Authority</u> section of this document.

3.2.2. Vehicle for Use on Airside Only

Melbourne Airport may approve vehicles for use at Melbourne Airport that are not registered under State law, provided that the vehicles are maintained in a roadworthy condition and are inspected by a person authorised to issue Certificates of Roadworthiness under the law of the State of Victoria once a year or be certified as roadworthy by a licensed vehicle tester or by a person approved by Melbourne Airport.



The operator of any vehicle that is not registered under State law or is registered, and is eight years or older, must provide a current Certificate of Roadworthiness to Melbourne Airport, and must ensure that a current Certificate is provided to Melbourne Airport with each renewal of its AUA.

3.2.3. Justification for Frequent and Unescorted Access

In the AUA application, specific details must be provided as to why the vehicle must have airside access, i.e. the vehicle will be used to service aircraft. It is not adequate to say the vehicle needs airside access.

If the information is vague or non-specific, the vehicle operator or a company will be asked for further justification before a decision to accept or reject is made. If the vehicle is from a non-airside-based company, a letter from the sponsor company will be required.

3.2.4. Insurance

In accordance with Section 2.2 of this document, all companies must insure themselves and remain insured to a minimum of fifty million Australian Dollars (\$50,000,000) with an insurer against all liability until such time that vehicle is used airside. All companies must have motor vehicle insurance for thirty million Australian Dollars (\$30,000,000) with no airside exclusions.

It is recommended to list Melbourne Airport as an interested party in your policy.

Insurance details are kept within the AIRDAT Onboard system along with other related documents.

3.2.5. Airside Vehicle Inspections

All new applications for an AUA will be subjected to an inspection by a representative of Melbourne Airport to ensure conformance with this document.

3.2.6. Renewal of Authority to Use Airside

The Vehicle Operator must ensure that the AUA is renewed before its expiry date. Any vehicle with an expired AUA must not be operated on the airside of Melbourne Airport.

Any vehicle found on the airside of Melbourne Airport with an expired AUA will be issued with a notice of withdrawal in accordance with Section 3. In addition, a penalty will apply to the operator of the vehicle or equipment.

3.2.7. Change to Vehicle or Transfer of Ownership

When Vehicle Operators wishes to change a vehicle or transfer the ownership that holds an AUA, the Vehicle Operator must notify Melbourne Airport of the change in writing via airside.vehicles@melair.com.au prior to implementing the change/transfer. The transfer and change are then to be conducted by the outgoing Vehicle Operator on the AIRDAT Onboard platform.



3.2.8. Disposal of Vehicle

When a Vehicle Operator disposes of a vehicle for which it holds an AUA, the Vehicle Operator must notify Melbourne Airport of the disposal in writing via <u>airside.vehicles@melair.com.au</u> within 7 days of the disposal.

3.2.9. VeeLo Transfers or Disposals

For changes to vehicles holding an AUA Level 3 and an associated VeeLo, a request must be made to <u>airside.vehicles@melair.com.au</u> and <u>airsidesafety@melair.com.au</u> to transfer or dispose of the VeeLo callsign. It is critical that Melbourne Airport communicate to Air Traffic Control the correct registry of vehicles that have a VeeLo installed and that the associated codes/callsigns are accurate.

3.2.10. Suspension

Melbourne Airport may at any time suspend an AUA for unserviceability, security or safety breaches. If an AUA is suspended, Melbourne Airport will endeavour to advise the vehicle operator within 14 business days.

Upon the receipt of the suspension, the Vehicle Operator must tag out the vehicle as unserviceable until the vehicle is returned to serviceable state or have rectified the safety breach. If no action is taken, Melbourne Airport may withdraw the AUA in accordance with Section 3.2.13.

3.2.11. Defect Notices

Melbourne Airport may issue a vehicle or equipment with a defect notice if deemed unserviceable. This will be issued via a sticker on the equipment and/or an email notification via AIRDAT sent to the administrators registered to the vehicle or equipment. The vehicle operator will be responsible for remediating the defect within 14 days of the defect notice being issued.

Failure to rectify the defect in the stipulated timeframe will result in the AUA being withdrawn in accordance with Section 3.2.13.

3.2.12. Withdrawal

Melbourne Airport may at any time withdraw an AUA. If an AUA is withdrawn, Melbourne Airport must advise the vehicle operator in writing within seven (7) days.

Immediately on receipt of the notice of withdrawal, the Vehicle Operator must remove the vehicle from airside use. The Vehicle Operator must also surrender the AUA to Melbourne Airport, or if the AUA cannot be removed from the vehicle, destroy the AUA and provide Melbourne Airport with a Statutory Declaration that the permit has been destroyed.

If a Vehicle Operator does not remove the vehicle from airside, Melbourne Airport will remove the vehicle at the Vehicle Operators cost.



3.2.13. Appeals

Vehicle Operators may challenge the withdrawal or suspension of an AUA by writing to the Melbourne Airport Airfield Operations Manager within 14 days of the withdrawal/ suspension letter being issued, stating why the AUA should not be withdrawn/suspended.

Upon making the determination to withdraw an AUA, Melbourne Airport will advise the Vehicle Operator in writing of the reasons for the determination.

A Vehicle Operator who has had an AUA withdrawn may appeal under the Administration Appeals Tribunal Act 1975 for a review of the decision.

3.3. Temporary Airside Vehicle Permit

Melbourne Airport, as part of the requirement for AUA, may issue a Temporary Airside Vehicle Permit for short term access provided that the vehicle meets the requirements for airside access, including conditions under Section 3.7 of this document. However, the vehicle must be escorted at all times by an authorised airside driver with an Escort endorsement if the driver does not already have an ADA.

A Temporary Airside Vehicle Permit may be issued for the following reasons:

Deliveries: If access airside is required for a delivery, the driver is to attend Gate 27. Gate 27 will issue a plastic delivery vehicle permit which allows the driver to be escorted airside to the specific location for a maximum of 5 hours. The driver must never drive airside without an escort.

Airside Works: At nominated works access gates selected construction vehicles requiring regular, ongoing access to the airside may be issued with a Temporary Airside Vehicle Permit allowing repeated access to the airside for a period of up to seven consecutive days. However, all vehicles must be escorted at all times by an authorised Works Safety Officer (WSO), where a minimum 7 days' notice is required to book a WSO.

Projects. Construction contractors appointed to conduct capital works within the airside area at Melbourne Airport may, on the approval of the Airfield Operations Manager, be issued a Temporary Airside Vehicle Permit for the duration of the project. Applications for this permit must be lodged to the Airfield Operations Manager via the Project Manager.

Transition to E-GSE: Companies transitioning GSE and vehicles from fossil fuel powered to electric may require a Temporary Airside Vehicle permit for up to 14 days to assist with the transition. In these circumstances, the outgoing permanent AUA will be withdrawn and a temporary AUA will be issued for both vehicles to ensure the redundant vehicle is removed from the airfield in a timely manner.

Extraordinary circumstances necessitating Temporary Airside Vehicle Permits may only be approved in writing by the Airfield Operations Manager. Applicants are to have a valid insurance certificate in accordance with the conditions set in Section 3.2.4.



3.4. Unescorted Bussing Operations

The Melbourne Airport Airfield Operations Manager may approve unescorted bussing operations to approved aircraft parking bays subject to the below requirements.

3.4.1. Training

All bus drivers are to complete the following training courses:

- ADA Level 2
- APAM Situational Awareness
- Civil Aviation Safety Authority (CASA) approved Aeronautical Radio Operators Certificate (AROC)
- APAM Radio Procedures module through the People Central platform
- Bussing familiarisation training either via an APAM escort or Bus operators are to cover all training costs associated with the approval.

3.4.2. Unescorted Bussing Documentation

Bus operators are to supply the following documents for review by APAM:

- Quality Management System (QMS);
- Safety Management System (SMS) with risk assessment for driving airside with mitigations/treatments;
- Standard Operating Procedures (SOP) for driving airside;
- JSEA/SWMS for driving airside; and
- Evidence of airside bus driving familiarisation and experience for each applicant.

3.4.3. Bus Fit Out Requirements

Each bus used for unescorted bussing will require:

- Operations radio fixed in the bus, or a handheld radio if vehicle is limited to the ADA Level 2 area. The handheld radio should have sufficient battery power for the full extent of unescorted bussing operation;
- Non-Ops APAM frequency radio;
- Flashing Beacon and appropriate signage; and
- Permanent AUA;

3.4.4. Bussing Operation Audit

An audit of the unescorted bussing operation will be undertaken once the above conditions have been met and prior to final approval being given for unescorted 3rd party bussing operations.



3.5. Private Vehicles Airside

Private vehicles on the airside take up valuable space which is needed by airlines and other handling agents for servicing equipment. Private vehicles on the airside also create additional traffic on the apron leading to further congestion. Melbourne Airport policy is to limit the use of private vehicles airside to as low as reasonably practical.

Only those private vehicles that are absolutely essential to the operation of the airport will be permitted airside. An example of this would be a one-person company where the vehicle is owned by the person or a partnership where each person has a vehicle registered in their own name.

The exception to this policy is that staff employed by the Bureau of Meteorology (BoM) and Aviation Rescue Fire Fighting (ARFF) are permitted to take private vehicles airside between Gate 12 and their specific car parks airside. The following conditions also apply:

- Regardless of whether the BoM or ARFF staff member holds an 'E' endorsement on their ADA, they may not escort other vehicles while driving their private vehicle.
- All other private vehicles, including those servicing facilities at BoM or ARFF, are to enter the airside via security screening points and not via Gate 12.

3.6. New Airside Vehicle Types

New vehicle types are not permitted on the airside at Melbourne Airport without the prior approval of Melbourne Airport.

When a vehicle operator plans to acquire a new type of vehicle for airside use, it should discuss its proposal with Melbourne Airport in a timely manner, so an assessment can be made in regard to compatibility with pavements and the local geography.

The vehicle operator must supply full operating and technical specifications to Melbourne Airport for assessment and approval. Melbourne Airport will consider such issues as:

- The effect of the vehicles on pavement types.
- The capacity to store/park the vehicle without effecting other operations.
- The ability of the vehicle to move in an efficient manner.
- Emissions that may be released during operation and during idle periods.



3.6.1. Electric Vehicles

Melbourne Airport is committed to reducing emissions at the airport as part of its commitments to our overall net zero emissions target. As part of this strategy, Melbourne Airport will support the introduction of Electric Vehicles (EV), including Electric GSE (EGSE).

Airside Charging infrastructure is currently being implemented and will be marked with green hatching. Vehicles other than EV and EGSE are forbidden from parking in these charging areas.

Airside users wishing to implement EV and/or EGSE, are to contact the Melbourne Airport Airfield Operations Manager prior to procuring these vehicles.

Changes to airfield infrastructure to support EV will be promulgated via 'Airside Ops Advice' and amendments to this document. For AUA issuance, refer to Section 3.3.

3.7. Vehicle Features

3.7.1. Vehicle Height/Weight

Vehicles must be no higher than 3.8 metres if entering through the Main Access Gate (Gate 27). If a vehicle is higher than 3.8 metres, the vehicle operator must organise an alternative entry point with Melbourne Airport. Vehicle drivers must observe maximum height signage at all times when airside.

Vehicles and equipment that satisfy the following requirements are recommended to have their maximum height displayed and visible to the operator:

- Holds a temporary or permanent AUA; and
- Are or have the ability to be greater than 1.8m in height.

If the vehicle or equipment operator is unable to procure maximum height labels, Melbourne Airport Operations will aim to provide as many as required.

Vehicles and/or equipment must not exceed the weight limitation of the surface they are utilising. $\underline{0}$ provides a guide for maximum vehicle weight airside.

Permission must be requested from the Melbourne Airport Airfield Operations Manager to operate vehicles/ equipment that exceed these limitations.

Note: Fire trucks are exempt from the weight limit restrictions on Perimeter Road.

Vehicle Height Limit Maps are included in 0, 0, 0 and 0 of this document; however, these maps are outdated, under redevelopment and should only be used as a guide. Due to changing conditions, drivers must observe height clearance signage at all times when on the airside.

All drivers are responsible for knowing the height of their vehicles, and the height of any equipment being towed behind their vehicle, before driving airside. Gates 27 and Gate 3 have height indicators available for drivers and escorts to confirm a vehicle's height.



3.7.2. Vehicle/Equipment Identification

All vehicles operating on the airside must either be fitted with State licence number plate or a vehicle number identification for vehicles and equipment not fitted with number plates.

All equipment on the airside must have an identification label/asset number which shows the identification number and the company who owns the equipment.

3.7.3. Authority to Use Airside Label

The AUA label must be securely fixed to the vehicle in a prominent position. If the vehicle is fitted with a windscreen, the label must be affixed to the lower right-hand side of the windscreen. On vehicles without a windscreen, it must be fixed in a visible position towards the front of the vehicle.

3.7.4. Signage

All vehicles used on the airside of Melbourne Airport must be clearly marked with the company sign or logo on each side of the vehicle. The signs used on vehicles must be at least A4 (i.e. 295mm x 210mm) in size. The company sign or logo should make up the whole of the A4 area. The sign should be clearly visible at all times when airside. Magnetic signage is not permitted due the risk of it becoming Foreign Object Debris (FOD).

Any company wishing to apply for an exemption must do so in writing to the Melbourne Airport Airfield Operations Manager.

3.7.5. Lighting

Vehicles used on the airside must be fitted with the following lights:

- Two forward-facing headlights for low beam driving light and side lights;
- The rear must show two red taillights and two red or yellow stop lights;
- Direction indicators must be designed and fitted in such a way that the intended change of directions is clearly apparent to the other traffic members;
- Fog lights, reversing lights and working spotlights may also be fitted; and
- During darkness and in poor visibility (fog, rain) vehicle lighting must be switched to low beam.

3.7.6. Beacon

A beacon is defined by a flashing or rotating warning lamp, generally dome shaped, designed to be fitted or implement and which when lit projects a flashing light clearly visible in normal daylight in all directions from a distance of not less than 200m. Melbourne Airport recommends the installation of a rotating warning beacon however flashing beacons are acceptable.

All motorised equipment and vehicles operating on the airside must be fitted with an amber rotating beacon unless specifically approved otherwise by Melbourne Airport. Temporary airside vehicles under escort by an escort officer do not need to display a rotating beacon but should activate their hazard lights while on the airside.



The beacon must be mounted on the top of the vehicle, as to provide 360° visibility. Where this is not practicable an alternative location must be nominated to provide 360° visibility (more than 1 beacon may be required).

The beacon must be either amber or orange in colour and be a standard type commercially available as an automobile accessory with a flash rate of 60-90 flashes per minute, a peak intensity of between 40 cd and 400 cd, a vertical beam spread of 12°, and with the peak intensity located at approximately 2.5° vertical. The beacon must be operating at all times when the vehicle is operating on the airside.

3.7.7. Fitment of Seatbelts

All airside vehicles are required to be fitted with seatbelts. This includes, but is not limited to baggage tugs, belt loaders, golf buggies, vans, high lift vehicles, power push units, electric vehicles, forklifts and push back vehicles.

Melbourne Airport encourages operators with vehicles that have standing areas with no seat provided to avoid allowing personnel in these areas whilst the vehicle is in motion. Should an operator require personnel within the standing areas, they must suitably demonstrate through their SMS that this type of operation is absolutely necessary and safe for each vehicle type. Requests are to be submitted to the Melbourne Airport Airfield Operations Manager and will be assessed on a case-by-case basis.

However, Melbourne Airport accepts no liability for any injury or damage sustained when operating without a seatbelt.

Once the seatbelts have been fitted to airside vehicles, they must be worn at all times when the vehicle is in motion. It is recommended that all two-point seatbelts fitted be highly visible and of a contrasting colour to the day-glow yellow personal protective equipment clothing.

Drivers are responsible for ensuring that all passengers are wearing a seat belt where fitted. In the event a driver is intercepted not wearing a seat belt, they will be issued with a Penalty Infringement Notice (PIN). Passengers not wearing a seat belt that hold an ADA will be issued with the PIN. Passengers that do not hold an ADA will be referred to the offending company's management.

3.7.8. No Seat No Ride

The policy of No Seat No Ride applies to the entire airport precinct.

The driver has the ultimate responsibility for the vehicle and the safety of the passenger onboard - if a vehicle has no provision for another passenger by way of a seat, passengers are not to travel onboard.



3.7.9. Fitment of Underrun Protective Devices

All handling agents that operate medium rigid or heavy rigid vehicles must be fitted with Australian Design Rule (ADR) compliant Rear Underrun Protective Devices (RUPD).

The installation of RUPDs eliminates the likelihood of any smaller vehicles such as tugs becoming lodged underneath the high lift trucks during a rear collision. The RUPD must offer adequate resistance to forces applied parallel to the longitudinal axis of the vehicle.

3.7.10. Speedometers

All vehicles being used airside must be fitted with an accurate speedometer.

3.7.11. Speed Governors

Speed governors are a device fitted to a vehicle to restrict the vehicle to a set maximum speed. It is recommended that all dedicated airside vehicles be fitted with a speed governor.

3.7.12. Radio Communications

Any vehicle used on the runway or taxiway system (all Level 3 and 4 AUA vehicles) is to be fitted with a fully installed operational radio system. Handheld radios are not acceptable as they do not have the same power output and cannot be relied on to provide effective communication. Mobile devices, including handheld radios, must not be operated nor handled whilst the vehicle is in motion. Vehicles without a fully installed operational radio system must be escorted at all times if operating on the runway or taxiway system.

Exemptions to this policy may be granted if a company demonstrates suitable risk mitigation in writing to the Melbourne Airport Airfield Operations Manager.

3.7.13. Vehicle Call Signs

Vehicles to be operated on the runway and taxiway system must have a call sign designated by Melbourne Airport.

Vehicles with a radio call sign are to be clearly identified by the call sign number on the vehicle, so that it is easily identifiable.

When the call sign is a colour and a number e.g. Tug Red 5, the number is to be on a block of colour that is the same as call sign, e.g. a red square with a white/black number. The block of colour is to be a minimum of 750mm x 750mm.



3.7.14. Advanced Surface Movement Guidance and Control System (A-SMGCS)

The Advanced Surface Movement Guidance and Control System (A-SMGCS) allows Air Traffic Control (ATC) to track the identity and position of vehicles in the critical movement areas.

All vehicles and equipment operating in the Level 3 and Level 4 areas (taxiways and runways) must be fitted with a Vehicle Locator (VeeLo) and meet the requirements of CASA Manual of Standards (MOS) Part 139.

VeeLo's must be hardwired into the vehicle's ignition system, so that the VeeLo is operational at all times when the vehicle is operating. Operating a vehicle on the manoeuvring area without an operational VeeLo may result in the issuance of a Penalty Infringement Notice to the driver.

3.7.15. Vehicle Tinting

All airside vehicles with a cabin are encouraged to have windows tinted to the Australian Standards to reduce the amount of solar radiation entering the vehicle and mitigate the effects of sun glare.

3.7.16. Loading Platforms

Loading platforms must be in sound condition to prevent slipping, loss or damage of goods. Vehicles must only be driven with a loading platform in the stowed position unless the platform is fitted with lights or signage so that it is clearly visible to other persons.

3.7.17. Fall From Height Protection

Operators must ensure they comply with all legislation to protect staff against fall from heights. This may include the installation of static lines.

3.7.18. Emissions

The owner/operator of the vehicle is responsible for ensuring that the vehicle is maintained in a manner so that emissions have minimal impact on the environment.

3.7.19. Fuel Spill Kits

It is recommended that all fuel hydrant vehicles, tankers, Main Deck Loaders and other complex hydraulic equipment carry a fuel spill kit to improve response times should a spill occur.

3.7.20. First Aid Kits

It is recommended that all vehicles carry first aid kits, placed where they are easily accessible.

3.7.21. Fire Extinguishers

All fuel hydrant vehicles, tankers, Main Deck Loaders, Power Push Units and other complex hydraulic equipment **must** carry a fire extinguisher appropriate to the type of operations in which the vehicle is involved. It is recommended that all other vehicles on the airside carry fire extinguishers.



3.8. Responsibilities of Vehicle/Equipment Operators

3.8.1. Incident Reporting

A Vehicle Operator must report any incident/accident or hazard on the airside of Melbourne Airport involving vehicle or equipment operated by, or on behalf of the Vehicle Operator to Melbourne Airport as soon as practicable. This can be done via the Senior Airside Safety Officer (Car 2) on +61 418 335 985 or via the Melbourne Airport website.

3.8.2. Serviceability of Vehicles and Equipment

Operators must comply with all safety standards via the applicable Regulation/Legislation for the use of vehicles and equipment. All airside vehicles must meet State of Victoria roadworthy requirements and must be subject to a regular maintenance schedule, unless otherwise authorised by the Melbourne Airport Airfield Operations Manager. All airside ground handling vehicles and equipment must meet standards specified in the International Air Transport Association (IATA) Airport Handling Manual.

Pre-operational checks must be conducted on all vehicles and equipment.

Operators must not refuel, clean, grease, oil, repair or wash vehicles or equipment on the apron without the prior approval of the Melbourne Airport Airfield Operations Manager.

3.8.3. Scheduled Servicing of Cargo Loaders

Operators are required to regularly service cargo loaders including, the hydraulic actuators, lines, pumps and gaskets. A scheduled service needs to be carried out at a maximum frequency of 200 hours of service.

3.8.4. Unserviceable Vehicles and Equipment

Unserviceable or faulty equipment must not be operated on the airside. Operators must promptly tag as unserviceable and repair any ground service equipment that is not working properly, or that has been damaged.

Melbourne Airport conduct regular serviceability checks of ground service equipment airside. Ground service equipment that is found to be defective will be issued with a defect notice. The two categories of defects for ground service equipment are:

- Expired Authority for Use Airside
- Serviceability

Upon the issuance of a defect notice, the operator will have 14 days to resolve the defect. If the operator does not repair the ground service equipment within this period, Melbourne Airport will withdraw the AUA in accordance with Section 3.2.13. Failure will direct the operator to remove the vehicle or piece of equipment from the airside an



Should an operator not comply with either request to repair or remove unserviceable vehicles/equipment, Melbourne Airport will organise the equipment to be either scrapped or removed from airside. Any cost associated with the removal will be charged to the operator.

3.8.5. Removal of Vehicles and Equipment

Operators are to remove equipment or vehicles from a location on the apron or the airside at the direction of Melbourne Airport.

Melbourne Airport will remove the vehicle or equipment at the operator's expense and risk if directions are not observed within a reasonable time.

Melbourne Airport is not liable for any loss or damage an operator may sustain as a result. This includes losses or damage to vehicles or equipment; and claims against third parties directly or indirectly caused by Melbourne Airport in moving or removing the equipment or vehicle unless caused by Melbourne Airport negligence, or the negligence of Melbourne Airport employees.

If a vehicle or item of equipment operated by or on behalf of a Vehicle Operator becomes immobilised on the airside of the airport, the Vehicle Operator must notify Melbourne Airport immediately and arrange for the vehicle or equipment to be removed as soon as possible.

Vehicle Operators shall ensure that they have arrangements in place for the rapid removal of vehicles and equipment should they become immobilised on the airside. Vehicle Operators shall also ensure arrangements are in place for the rapid removal of equipment should the vehicle or equipment become unserviceable or should Melbourne Airport staff request removal of the vehicle/equipment from airside.

3.8.6. Risk Assessment

Vehicle Operators must conduct a risk assessment and satisfy their duty of care as per current Occupational Health and Safety Regulations. Areas that must be addressed include:

- Operators must address the risks of powered mobile plant overturning, objects falling on the operator of powered mobile plant and the operator being ejected from the plant
- Operators must ensure that if a risk exists of powered mobile plant colliding with a person or other powered mobile plant, that a warning device is installed on the plant to warn people who may be at risk from the movement of the plant.



4. Airside Driving Authority

4.1. Overview

Melbourne Airport maintains the system for issue of an ADA to those persons who demonstrate a need to regularly and frequently operate vehicles on the airside. They must successfully complete the training and assessment process prior to receiving an ADA. Issued ADAs remain the property of Melbourne Airport and therefore can be suspended or withdrawn if the rules for driving airside are not followed.

Valid reasons for driving airside include, but are not limited to, the following:

- Servicing and/or maintenance of aircraft; and/or
- Servicing and/or maintenance of Melbourne Airport, or of any facilities located on Melbourne Airport; and/or
- Servicing and/or maintenance of plant and equipment located on the movement area of Melbourne Airport; and/or
- Delivering freight to and from freight facilities that cannot be delivered or collected landside;
 and/or
- Delivery to retail outlets in the terminal building that cannot be delivered or collected landside for whatever reason; and/or
- The need to be available to respond to a safety, security or emergency event on the airside, as authorised under the applicable regulations.

Melbourne Airport, or an Approved Issuing Authority, will generally not issue an ADA to persons (including management) who will utilise them infrequently and/or are normally escorted when driving airside.

4.2. Minimum Driver Requirements

4.2.1. Aviation Security Identification Card

In order to access airside, the driver must hold a current Red Aviation Security Identification Card (ASIC) for Melbourne Airport or a current Australia-wide Red ASIC.

4.2.2. State Driver's Licence/Vehicle Type Licence

An ADA issued by Melbourne Airport is only valid airside. As Melbourne Airport does not issue licences specific to the type of vehicle, ADA applicants are required to first hold a current State or Territory driver's license for the type of vehicle they intend to operate (e.g. heavy or medium rigid). It is the responsibility of the Vehicle Operators company to certify that the State or Territory Driver's License is current and applicable to the vehicle type.

For airside vehicles that remain airside at all times (e.g. pushback tugs), dispensation may be requested from Melbourne Airport Airfield Operations Manager for drivers to operate different vehicle types with only a standard State or Territory Driver's License. In the dispensation request, the Vehicle Operator Company shall provide certificate of competency or driver authority relevant to



the specific type/s of vehicles to be operated. They must also certify the driver can operate the vehicle/s in a safe and competent manner.

The appropriate licenses must be produced when requested. If the driver is unable to do so immediately, it must be presented at the Melbourne Airport Security Services office within seven days to avoid incurring a penalty.

If a person issued with a conditional license by a State court, they must request specific approval from Melbourne Airport to continue driving on the airside. The approval may not necessarily be granted.

4.2.3. International Drivers Licence

Melbourne Airport does not usually allow the issuance of an ADA for employees who do not hold an Australian State or Territory drivers licence. Companies wishing to process an employee with an International Drivers licence must submit a request for dispensation in writing to the Melbourne Airport Airfield Operations Manager. As part of the dispensation request, the following must be provided:

- Proof of English language proficiency;
- Evidence of driver training in Australia;
- Proof of International licence; and
- Company endorsement that the driver is an experienced airport worker.

4.2.4. Airside Driver Authority

Airside drivers must hold a valid ADA for the area they intend to drive in. They must produce this upon request when entering or driving airside. And if they are unable to produce this upon request, the driver may incur a Penalty Infringement Notice (PIN) and cease driving immediately. The categories of ADA are explained in further detail Section 4.5 of this document.

4.2.5. Colour Vision

It is a requirement that staff requiring access to the manoeuvring area, (runways and taxiways) have normal colour vision. It is recommended that staff pass the standard colour vision test facilitated by either a medical practitioner or an optometrist and produce documentation confirming they have passed the test.

If any person is unable to pass the standard colour vision test, they can request a practical assessment. This can be arranged with Melbourne Airport Airside Operations. The practical assessment (day and night) will be facilitated by the Melbourne Airport Senior Airside Safety Officer.

Once the practical assessment requirement has been met, the Senior Airside Safety Officer will advise airdatsupport@melair.com.au, so this can be noted in the employee AIRDAT profile.



4.2.6. Aeronautical Radio Operators' Certificate

Personnel requiring access to the manoeuvring area (runways and taxiways) are required to hold a current Part 64 Aeronautical Radio Operators Certificate (AROC) or Part 61 Flight Crew Licence. A copy of this must be provided to airdatsupport@melair.com.au for training record purposes within AIRDAT.

Personnel involved in relocating or pushing an aircraft within the apron area are recommended to hold a current Part 64 Aeronautical Radio Operators Certificate (AROC) or a Part 61 Flight Crew Licence.

4.3. Responsibilities of an Airside Driver

4.3.1. Renewal of Airside Driver Authority

All airside drivers must be registered onto the AIRDAT Passport system. Only by registering will the driver's receive automatic notifications of the expiry date of their ADA. When an ADA is nearing expiration and a renewal is required, the ADA holder must use AIRDAT to renew their licence by completing the online training module. Successful completion of the online training module will prompt the issuance of a renewed ADA.

Each ADA holder is solely responsible for monitoring the expiration date of their ADA. Driving airside with an expired ADA will result in the issuance of a PIN.

4.3.2. Change of Employer

The holder of an ADA is responsible for notifying Melbourne Airport of the change of employer, returning the ADA issued under the previous employer to the Issuing Authority, and for obtaining a new ADA under the new employer.

The new ADA will only be approved if a supporting letter is provided by the new employer. It must state the reason why an ADA is required and the type of work to be conducted by the employee.

Any request to transfer a Level 3 ADA must be justified to ensure that Level is still required under the new employment. It must be supported by a valid reason which clearly demonstrates the need for the applicant to operate at the higher level.

If a driver is required to operate a vehicle for two or more employers, the driver must have support from their primary employer to operate a vehicle and hold an ADA under their ALAO.

4.3.3. Loss of State or Territory Driver's Licence

The holder of an ADA is responsible for notifying Melbourne Airport if their State or Territory Driver's License has been cancelled or suspended. ADA holders who drive on the airside without a valid State or Territory Driver's License will have their ADA withdrawn, regardless of whether a suspension or cancellation is under review by that State or Territory authority.



4.3.4. Vehicle Escorting

Escorting of drivers without an ADA, or a vehicle without an AUA, is only permitted if the escort driver holds an Escort (E) endorsement on their ADA.

Within the maintenance precinct, provided it is only within their own land lease area, vehicles may be escorted by staff from the land lease holder company without the need to have a current Escort endorsement on their ADA.

4.3.5. Extended Absence from Driving Airside

Drivers who have not driven airside at Melbourne Airport for a period of at least three months must conduct a refresher observation by their company's training department. Evidence of this training must be readily available at the request of Melbourne Airport for evidence.

4.3.6. Employment Termination of Airside Users

The operator must notify Melbourne Airport via airsidesafety@melair.com.au and airdatsupport@melair.com.au when any employee that holds a current ADA has concluded their employment; if the operator is not able to remove their records from AIRDAT. Melbourne Airport will remove that user from the AIRDAT system in order to maintain current company employee training records. The ADA issued to the terminated staff member must be returned to Melbourne Airport Security Services.

4.4. General Airside Driver Responsibilities

4.4.1. Incident/Accident and Hazard Reporting

Airside drivers must report any incident/ accident or hazard on the airside of Melbourne Airport as soon as practicable. This can be done via the Senior Airside Safety Officer (Car2) on +61 418 335 985 or via the Melbourne Airport website.

Self-reported incidents may be eligible for a 3 penalty point reduction, which may be applied upon recommendation from the issuing authorised Melbourne Airport Officer. However, some categories of penalties related to negligence or dangerous behaviour will not be eligible for this reduction.

4.4.2. Airside Speed Limits

Airside speed limits must be adhered to at all times unless specifically authorised through the Melbourne Airport Manual. 0: Speed Limit Map provides guidance on these speed limits, however speed limits may be subject to frequent change due to airside works and development. Drivers must always ensure they comply with all speed limit signage posted on the airside.

ARFF may apply to the Melbourne Airport Airfield Operations Manager for an exemption of airside speed limits (on the taxiway only) for the following:

 ARFF Trainer (ADA Level 4E) conducting training (speed and brake assessments) of ARFF Officers (ADA Level 2).



 ARFF Mechanics required to conduct vehicle testing for ARFF. The ARFF Driver must hold an ADA Level 4E and remain with the ARFF Mechanic at all times.

The ARFF, when applying for an exemption, are required to demonstrate a robust procedure for managing these occurrences.

4.4.3. Low Visibility Operations

During Low Visibility Operations (LVO), the safety of the manoeuvring area is a priority, which requires the following additional measures:

- a) Only vehicles that have an operational necessity to enter the movement area are permitted airside;
- b) Live Taxiway crossings are closed to vehicle traffic and require an escort from a Melbourne Airport Airside Safety Officer (ASO).
- c) All access gates have a sign indicating "LOW VISIBILITY PROCEDURES IN FORCE" to advise staff of the change to the operational conditions;
- d) All staff Flight Information Display System screens have a message on them indicating "LOW VISIBILITY PROCEDURES IN FORCE";
- e) All works on the manoeuvring area are stopped, equipment secured, and work parties moved landside; and
- f) Access gate security staff ensure that only vehicles that can prove their operational necessity are permitted airside.

Vehicular access to the manoeuvring area and/or the Perimeter Road is restricted to:

- ASO vehicles (including vehicle escort and aircraft follow-me services);
- Airport Lighting (vehicles responding to a critical facility failure);
- Ground handler tugs undertaking aircraft pushback procedures;
- ARFF staff transiting between Main Fire Station and Gate 12;
- Bureau of Meteorology (BoM) staff transiting between Met Station and Gate 12;
- ARFF staff responding to all emergencies; and
- BoM staff transiting on foot between Met Station and meteorological recording instruments.

All vehicles entering the manoeuvring area require a serviceable VeeLo (Vehicle Locator) and must only proceed onto the manoeuvring area with the approval of ATC.

Retail deliveries, works escorts and works on the manoeuvring area are to cease during LVO, unless permitted to continue by the Senior Airside Safety Officer (Car2). During darkness and in poor visibility (fog, rain) vehicle headlights must be switched on to low beam. Airside speed limits are the maximum recommended speeds for ideal driving conditions and should be reduced to reflect poorer driving conditions including low visibility.

During LVO, vehicles must move between aprons using the Airside Road and Concourse Roads. Where vehicles are unable to use this road system due to height or weight limitations, Apron Service Road's may be used.

Airside drivers must be aware of aircraft movements entering and exiting the aprons where visual conditions can deteriorate to as low as 50m visibility. The aircraft will either enter on their own or



under a "follow-me" service with an ASO. Vehicle movement across Live Taxiway Crossings will not be available during Low Visibility. Drivers requiring access to these crossings for operational reasons, will be required to contact ASO Car 3 and request an escort on 0418 124 142.

4.4.4. Airside Vehicle and Equipment Parking

Where reasonably possible, equipment must be parked in accordance with the AFO-AS-POL-00-0002 - Staging and Storage of GSE and ULD. Equipment is not to be parked or left stationary over drains on the airside, this is to prevent any engine oil or hydraulic oil spills from entering Melbourne Airport's storm water drains and neighbouring creeks.

Equipment or vehicles found parked or stopped in such a way that obstructs traffic or creates traffic congestion may incur the issuance of a PIN.

4.4.5. Unattended Vehicles

To prevent unauthorised use, vehicles or equipment left unattended and unsecured on the airside are not to be left running (engine) or with the key left accessible, either in the ignition or otherwise placed where it is accessible.

Vehicles and equipment that are left running or are left unattended with the keys accessible are more likely to be used by a person not authorised to use the vehicle or equipment on the airside.

Keys left in the ignition or otherwise accessible while the vehicle or equipment is unattended will be confiscated by Melbourne Airport. It will be the responsibility of the vehicle operator to coordinate a time and date to collect the keys from the Senior Airfield Safety Officer.

4.4.6. Dangerous Goods

Containers carrying dangerous goods must be clearly labelled and carried in accordance with applicable international and governmental legislation.

New providers wanting to refuel vehicles airside by a mobile refuelling tanker are required to gain approval from the Melbourne Airport Airfield Operations Manager

4.4.7. Markings and Signs

Melbourne Airport incorporates a number of airside vehicle control markings and signs in order to provide a safe environment for airside drivers, staff, passengers and aircraft. These include aerodrome markings as specified in the Part 139 MOS as regulated by the Civil Aviation Safety Authority (CASA), recommendations via either the International Civil Aviation Organisation (ICAO) or the Airports Council International (ACI) and a number of local standards which have been adopted at Melbourne Airport where there is no equivalent. Airside drivers are trained and tested in the meaning and intent of all markings and signs including any local standards where applicable.

The Level 2, 3 & 4 ADA: Rules for Drivers Operating Airside handbooks and the Airside Driver Authority: Rules for Drivers Operating Airside - Endorsements provide images and definitions of airside markings, markers and signs applicable to airside drivers.



4.4.8. Use of Mobile Devices

Melbourne Airport requires that mobile devices are not to be used whilst the vehicle is in motion.

Drivers must always stop their vehicle in a safe location when operating a mobile phone or radio transceiver, unless otherwise permitted below:

If a **mobile phone** (not a smartwatch) or **radio transceiver** is secured in a commercially designed holder fixed to the vehicle, an airside driver may use it to make or receive an essential communications call or radio transmission, provided:

- It can be operated without touching any part of the **mobile phone** (i.e. using Bluetooth) or in the case of a **radio transceiver** a commercially designed hand unit is available,
- It does not distract them from the safe operation of the vehicle, and
- The drivers' situational awareness is not adversely affected.

Note: The term 'essential' is considered to mean the performance of an operational, safety or security duty which cannot be delayed without an adverse consequence. All other functions including, texting, emailing, task management, photography, engagement with social media, commercial/shopping activities or other use of non-essential applications are prohibited whilst the vehicle is in motion.

4.5. Categories of Airside Driver Authority

4.5.1. Level P

An Authority issued only by the Airport Operator or Approved Issuing Authority, following a satisfactory written test, to a driver for the purpose of driving on the Perimeter Road network at the airport. This Authority will be valid for a maximum of two (2) years. This Authority is usually only issued to drivers required to operate on airside for construction/projects or for access to facilities directly off the Perimeter Road.

Roads that are accessible from the Perimeter Road are subject to access approval, refer to Section 4.6.1.1 for further details.



4.5.2. Level 2

An Authority issued by the Airport Operator or Approved Issuing Authority, following a satisfactory written test to a driver for the purpose of driving on the Airside Road and aprons, (this may include crossing specific taxiways where a live taxiway crossing is marked, and when the driver has received specific training to cover this occurrence). This Authority will be valid for a maximum of two years. Melbourne Airport operates the following standoff parking positions and GSE area that are positioned inside the manoeuvring area:

- Delta Bays (D13, D15, D17 & D19), accessible via the live taxiway crossing at Taxiway Tango
- Delta GSE, accessible via the live taxiway crossing at Taxiway Alpha
- Golf Bays (G54, G56, G57, G58, G59 & G60), accessible via the live taxiway crossings at Taxiway Sierra and Taxiway Yankee

Vehicles accessing these standoff areas via approved live taxiway crossing are exempt from Level 3 requirements regarding vehicles accessing manoeuvring areas. Access to some of the maintenance base precinct, south of the main aprons, is also available via a live taxiway crossing.

Drivers are to exercise caution when using live taxiway crossings. Access to these areas during LVO require an escort from a Melbourne Airport ASO.

4.5.3. Level 3

An Authority issued by the Airport Operator or Approved Issuing Authority, following a satisfactory written and driving test, to a driver for the purpose of driving on the Airside Road, aprons and limited taxiways. The driver must also be the holder of an approved AROC or Flight Crew Licence. This Authority will be valid for a maximum of one year.

4.5.4. Level 4

An Authority issued only by the Airport Operator or Approved Issuing Authority, following a satisfactory written and driving test, to a driver for the purpose of driving on all movement areas at the airport. The driver must also be the holder of an approved AROC or Flight Crew Licence. This Authority will be valid for a maximum of one year.

4.6. Licence Endorsements

4.6.1. Level 'P' Endorsement

The Level Perimeter (P) endorsement is for staff who can demonstrate a need to drive on the Perimeter Road at Melbourne Airport. It is an endorsement to Levels 2 and 3 and will only be issued to those who can justify why they need to drive on the Perimeter Road.

Drivers who are not permitted to drive in Level 2 or Level 3 areas, may apply for a stand-alone Level P (refer to Section 4.5.1).



4.6.1.1. Authorised Areas – Level P

Roads that offshoot Perimeter Road are subject to access approval. These roads lead to critical equipment or are not suitable for all types of vehicles. The Melbourne Airport Airfield Operations Manager or the Airfield Standards Manager must approve access. Companies wishing to gain access, must request in writing via airdatsupport@melair.com.au.

4.6.2. Level 'E' Endorsement

The Level Escort (E) endorsement is for staff who need to escort other vehicles at Melbourne Airport. It is an endorsement to Levels 2, 3 and 4 and will be issued to those who can justify a need to escort vehicles on the airside. The escort authority training and assessment process is required to be completed at the time the person's ADA is renewed.

Only authorised Melbourne Airport staff are permitted to escort both vehicles and aircraft on the airside as operationally required.

The escort authority only permits staff to escort vehicles in the areas they are authorised to drive in.

Melbourne Airport and approved third party personnel who have been trained and assessed as competent may escort other vehicles on the airside, or an aircraft on the airside.

4.6.3. Level 'M' endorsement

The Level Maintenance (M) endorsement is for staff who need to drive in the 'maintenance' or grassland areas at Melbourne Airport. It is an endorsement to Levels 2 and 3 and is restricted to those who can justify a need to operate on the grass area outside the runway strip or for access to the Navigation Aids.

4.6.4. Upgrading of an ADA

A person may undertake additional training and further assessments to have their ADA upgraded to the next level. An upgrade of an ADA must be supported by a valid reason which clearly demonstrates the need for the applicant to operate at the higher level.

4.7. Airside Driver Training

4.7.1. Theoretical Training

The Melbourne Airport airside driver training program is the reference standard for presentations on airside driving. The program's aim and desired outcomes are regarded as fulfilling the requirements of the competency-based training regime. Minimum qualifications for each level of authority must be met by the applicant prior to testing.

The assessment is designed to ensure staff clearly understand the standards covered in the training program, as well as the geography of the airport. Candidates must attempt to answer all questions and meet the pass-mark percentage to demonstrate competence specified for that module.



4.7.2. Practical Training

An airside driver is expected to complete practical training to demonstrate familiarisation with Melbourne Airport airside. Times vary according to the licence level.

All practical training must be completed within 3 months of successfully completing the theoretical training and assessments. If training is not completed within this timeframe, records will be discarded, and drivers will have to re-sit all previously completed training.

4.7.3. Company Training Under Instruction

A company may conduct driver training with candidates under instruction that do not hold the required ADA, subject to the following:

- The company has authorised the trainer or Supervising Driver to conduct driver training.
- The company trainer holds the required ADA for the area they wish to conduct the training.
- The vehicle being used holds the required AUA for the area the training is being conducted.
- The company trainer or Supervising Driver is responsible for any incident that occurs while conducting training in the area that the candidate does not hold an ADA for.
- The training must be delivered under direct supervision, on a one-on-one basis.

4.7.4. Supervising Drivers

Supervising Drivers play a critical role in assessing and supporting each candidate's development. They are responsible for objectively evaluating the candidate's understanding and ensuring all driving activities align with airside safety protocols.

To qualify as a Supervising Driver, the individual must:

- Have held an ADA for the Level that they are supervising for at least one year;
- Be endorsed by their organisation as a trusted driver; and
- Have read and understood all information contained within <u>Section 4.7.4.1</u> of the Airside Vehicle Control Handbook (this document).

4.7.4.1. Guidelines in Determining Airside Driver Competence

Supervising Drivers assess whether a candidate competently meets the criteria and required hours of driving. These are recorded using the Practical Observation Log (POL) and submitted to Airdat Support (airdatsupport@melair.com.au).

The <u>Australian Skills Quality Authority (ASQA)</u> provides guidance with the principles of assessment listed below:

- 1. **Fairness** Ensure the candidate knows the criteria and assessment requirements. Consider if they have special needs including more hours of supervised driving, explanation of aviation specific terminology, or familiarity with the type of vehicle they are driving e.g. tugs.
- 2. **Flexibility** Some of the essential requirements may not be present or happen during the supervised driving assessment. For example, an incident such as a spill, or the need to report an incident. In these cases, use verbal questioning to assess the candidate's knowledge and response if presented with such scenarios.



- 3. **Validity** Assess using the criteria set out on the Practical Observation Log (POL). The context of the driving assessment must reflect the candidate's role i.e. if they will be driving in and out of bag rooms then this should form part of the supervised driving assessment. The number of hours recorded must reflect actual hours of driving.
- 4. **Reliability** Ask other Supervising Drivers, Airside Safety Officers, or ADA trainers on best practice whilst benchmarking your assessment decisions. This encourages continuous improvement in both the assessment conduct and collaborative decision making.

4.7.5. Process for Obtaining Level P

Prior to attending any ADA session, the ADA Endorsements handbook must be used for personal study by a candidate and can be accessed through the Melbourne Airport website.

To obtain an initial ADA Level P, the employer from an 'on' or 'off airport' agency (construction contractor)¹ must obtain a pre-approval from the Melbourne Airport Airfield Operations Manager before their employees register onto AIRDAT. The pre-approval can be obtained via email to airdatsupport@melair.com.au. The email must include:

- The requirement to operate on Perimeter Road;
- Their duties on the airside;
- Who the work is for:
- How often they will drive airside per week; and
- Where they will need to travel.

An 'off airport' agency must also attach a letter of support from their 'on airport' contractor agency that validates the claims made.

Note 1: If company B is an 'off airport' agency and they're engaged by another 'off airport' agency (company C) as a sub-contractor. Company B must request a support letter from an 'on airport' agency (company A). Company A is not authorised to support any application if they are engaged as a contractor by APAM (Melbourne Airport).

ADA Level P training sessions are only scheduled on exception and therefore need to be coordinated prior. Once approved, candidates may register onto AIRDAT Passport.

At the conclusion of the training session, the candidate will be required to complete an assessment and if deemed to be competent, they will then undergo a practical familiarisation of the Perimeter Road airside.

If the candidate is deemed 'not yet competent', they will need to rebook for theory training. A period of 2 weeks will need to be observed before re-attempting the training.

All candidates are required to complete a familiarisation exercise as part of the ADA assessment process. This exercise allows the ADA candidate to gain experience in the airside environment and recognise important aspects such as key markings/signage and also potential hazards. Familiarisation exercises can be conducted by the applicant's host company provided they follow the Melbourne Airport guidelines. Melbourne Airport can also facilitate familiarisation exercises where this cannot be provided by the host company.



If the ADA P is required for construction/project, candidates are required to complete a specific induction related to the project. This can be completed with the classroom training and can delivered by the requesting company or Melbourne Airport.

4.7.6. Process for Obtaining Level 2

The process for obtaining an ADA Level 2 is subject to change, and is contained within the ADA Rules for Drivers – Level 2 Handbook, available on the Melbourne Airport website.

A candidate from an 'on airport' agency may create an AIRDAT Passport profile using their ASIC number as their Airport ID, and unique password to create an account. Candidates that do not hold an ASIC may create a temporary AIRDAT ID, to be used until they receive their ASIC. Once registered, candidates may create bookings to complete all training requirements to obtain an ADA Level 2.

A candidate from an 'off airport' agency will need to obtain pre-approval via email request to airdatsupport@melair.com.au before registering onto AIRDAT. The request must include:

- Justification of why the candidate needs an ADA;
- The candidate's duties on the airside;
- Who the candidate works for;
- How often the candidate will drive airside per week; and
- What areas the candidate is required to access.

They must also attach a letter of support from their 'on airport' contractor agency that validates the claims made.

Note: If company B is an 'off airport' agency and they're engaged by another 'off airport' agency (company C) as a sub-contractor, Company B should request a support letter from an 'on airport' agency (company A). Company A is not authorised to support any candidate if they are engaged as a contractor by APAM (Melbourne Airport).



4.7.7. Process for Obtaining Level 3

The Level 3 ADA training requires an extended and more comprehensive training regime than that for obtaining an ADA level 2. The use of the taxiway system demands a higher level of situational awareness and a greater focus on safety due to the proximity to taxiing aircraft and the runway strips. To be issued with an ADA Level 3, the applicant must successfully complete all the training as outlined below:

Competency - the candidate must:

- Have held a Level 2 ADA for a minimum of 6 months. Under special circumstances the
 applicant may apply for dispensation, after a minimum 3-month period, but only after
 successful completion of a rigorous competency assessment or demonstration of prior
 experience.
- Exhibit a good understanding of the airside geography, rules and regulations.
- Possess an approved Part 64 Aeronautical Radio Operators Certificate (AROC) or Part 61
 Flight Crew Licence (FCL) issued by CASA.

Note: A copy of an AROC or FCL and written result of the colour vision test (if applicable) must be obtained by APAM before an ADA Level 3 will be issued.

- 1. Theoretical Training and Assessment the candidate will:
 - Attend a theoretical training session.
 - Upon successful completion of the theoretical training, the candidate may continue with the familiarisation component.
 - Should the candidate be found to be not yet competent in the theoretical assessment they may repeat that session after a delay of at least one month.

2. Airside familiarisation:

- Upon successful completion of the theoretical training and assessment, the candidate must demonstrate competency during a minimum total period of two hours day time and two hours night time familiarisation on the taxiway system, with a Senior Airside Safety Officer (Car 2), or a nominated Authorised Person.
- 3. Upon completion of the familiarisation component, the applicant will undergo an assessment in their practical driving competency, which includes the airside geography, airside markings, radio procedures and maintaining a listening watch, airside rules and regulations, etc. with a Senior Airside Safety Officer (Car 2), or a nominated Authorised Person. At the conclusion of the practical driving competency assessment, a candidate will be graded as either:
 - Competent and can be issued with an ADA Level 3.
 - Not yet competent. The training can be repeated, either regarding the theoretical or the
 practical components. This may mean time with an Airside Safety Officer or a return to the
 classroom to review the areas of deficiency.



4.7.8. Process for Obtaining Level 4

Candidates for a Level 4 Airside Drivers Authority (ADA) must demonstrate they have a work-related reason for driving on the runway or within the runway strip. To be issued with an ADA Level 4, the candidate must successfully complete all the training as outlined below.

1. Competency - the candidate must:

- Have held a level 3 ADA for a minimum of 6 months and exhibit competency in driving on
 the taxiway system before making an application. Under special circumstances the applicant
 may apply for dispensation from the Melbourne Airport Airfield Operations Manager, after a
 minimum 3-month period, but only after successful completion of a rigorous competency
 assessment. The driver must exhibit a good understanding of the airside geography, rules
 and regulations.
- Display good knowledge and understanding of the radiotelephony procedures in use at Melbourne Airport.
- Under special circumstances, the ARFF may apply to the Melbourne Airport Airfield
 Operations Manager for dispensation for the following:
 - New ARFF candidates may transition from a Level 2 ADA to a Level 4 ADA, without the requirement of a Level 3 period after holding a Level 2 ADA for a minimum 12month period, but only after successful completion of a rigorous competency assessment.
 - ARFF candidates, who have held equivalent ADA Level 4 at another Australian airport, with similar traffic volumes, may transition from a Level 2 ADA to a Level 4 ADA, without the requirement of a Level 3 period after holding a Level 2 ADA for a minimum 6-month period, but only after successful completion of a rigorous competency assessment.
- 2. Theoretical training and assessment the candidate will:
 - Attend a theoretical training session conducted by the Melbourne Airport authorised trainer or an approved third-party trainer for ARFF candidates.
 - Upon successful completion of the theoretical training, the candidate may continue with the practical training and familiarisation component.
 - Should the candidate be found to be not yet competent in the theoretical assessment they may repeat that session after a delay of at least one month.
- 3. Airside familiarisation on the taxiway and runway system:
 - Upon successful completion of the theoretical training and assessment, the candidate must demonstrate competency at a number of activities, all of which must take place in the presence of a Senior Airside Safety Officer (Car 2), or a nominated Authorised Person:
 - Complete a minimum of two separate periods, each of two hours duration, of night time familiarisation. The familiarisation time must include a runway inspection at night, whereby all radio communications between the vehicle and ATC will be completed by the ADA Level 4 trainee.
 - Complete a minimum of two separate periods, each of two hours duration, of day time familiarisation. This is to be completed on a weekday (i.e. Monday to Friday) and must



include runway inspections whereby all radio communications between the vehicle and ATC during those inspections is to be completed by the ADA Level 4 trainee.

- Cross an active runway on a minimum of four separate occasions at various times, either during the day or night.
- Enter and exit an active runway on a minimum of four separate occasions and at various times, either during the day or night.

Upon completion of the familiarisation component, the candidate will undergo an assessment in their practical driving competency, which includes the airside geography, airside markings, radio procedures, airside rules and regulations, etc. with a Senior Airside Safety Officer (Car 2), or a nominated Authorised Person.

When deemed competent in the practical assessment, the candidate will be issued with an ADA Level 4. If deemed as not yet competent, the candidate may undergo a repeat program, either the theoretical and/or the practical components. Additional time may be then spent with the Senior Airside Safety Officer or else a return to the classroom to review areas of deficiency.

The Level 4 ADA is valid for one year and the holder must undergo refresher training annually to maintain it. Should the ADA Level 4 expire, they will need to renew it within 3 months after providing justification to airdatsupport@melair.com.au or else repeat the entire process.

4.7.9. Renewal Training

Renewal training as per either the ADA: Rules for Drivers – Level 2 Handbook or the ADA: Rules for Drivers – Level 3 & 4 Handbook must be carried out before an ADA is re-issued.

4.7.10. Reassessment

Re-assessment may occur in the next available training session if an applicant fails to successfully complete the assessment process.

4.8. Approved Issuing Authority

Melbourne Airport may, from time to time, authorise certain Vehicle Operators to issue ADAs to employees of the Vehicle Operator. The Vehicle Operator shall be known as an "Approved Issuing Authority".

4.8.1. Suitable Companies

It is Melbourne Airport policy that all airside drivers be trained by Melbourne Airport to ensure consistency of training, however, at Melbourne Airport's discretion, selected companies shall become authorised 'Approved Issuing Authorities'.

4.8.2. Authorised Training Officer

Approved Issuing Authorities are required to nominate one or more Training Officers for authorisation by Melbourne Airport.



4.8.3. Training Material

The authorised Training Officer is required to use the latest up-to-date training package for each of the ADA levels. The training package will be supplied to the Approved Issuing Authority by Melbourne Airport.

4.8.4. Record Keeping

Approved Issuing Authorities must provide Melbourne Airport with details of all drivers tested and issued with an ADA in a format acceptable to Melbourne Airport.

4.8.5. Audits

Melbourne Airport will conduct annual audits of Approved Issuing Authorities to ensure compliance with this handbook.

4.8.6. Withdrawal of Authority

Melbourne Airport at any time may withdraw an Approved Issuing Authority. Generally, an approval will be withdrawn if an audit or investigation reveals that:

- The training material used is out of date or unfit for purpose;
- The AIA is not providing training on Melbourne Airport Operational Policies;
- Appropriate training records are not being maintained; and/or
- A Training Officer has not maintained their skills to the required level of competency.

A withdrawal may also be necessary if the number of incidents and/or penalty points acquired by the company is assessed by Melbourne Airport to be excessive.

4.9. Penalty Infringement Notice System

4.9.1. Overview

All airside drivers are subject to the Melbourne Airport Penalty Points System. If an airside driver is found to have breached the airside driving regulations, the driver will be notified and issued with a Penalty Infringement Notice (PIN) by an authorised Melbourne Airport Officer.

Driving offences, issued as a PIN, are subject to penalty points up to a maximum of 12 penalty points. At all times Melbourne Airport reserves the right to either suspend or withdraw an ADA.

Full details of the PIN that can be issued at Melbourne Airport are contained within the Airside Penalty Infringement Notice Booklet available on the <u>Melbourne Airport website</u>.

4.9.2. Appeals

Airside drivers **must** seek support from their department manager to appeal a PIN, and the department manager may challenge the notice by submitting grounds for the appeal to <u>Airside Infringements</u>. Appeals must be lodged within 14 days of PIN issuance.



Appeals lodged directly by the infringed driver will not be accepted without managerial support. Grounds for appeal will only be considered for the following reasons:

- 1. The driver believes that the offence did not occur.
- 2. The driver believes there are inaccuracies with the PIN issued.
- 3. The driver's ADA is withdrawn after the 14-day suspension period.

Further details of the PIN Appeal process is contained within the Airside Penalty Infringement Notice Booklet available on the Melbourne Airport website.

4.9.3. Suspension

Suspension of an ADA will occur for serious breaches of the airside driving regulations. The suspension of an ADA will require an airside driver to forfeit their ADA for a defined period. The suspended ADA will be reinstated at the conclusion of a suspension period, provided the airside driver has completed any prescribed remedial training.

The Senior Airside Safety Officer (Car 2) has the authority to immediately suspend any ADA and request an investigation to be conducted by the Airfield Safety & Operations Coordinator. The ADA will remain suspended until the conclusion of the investigation.

Should an airside driver accumulate twelve (12) or more penalty points within any 36-month period, the airside driver will have their ADA suspended for 14 days. The airside driver will be provided with the details of their offences and invited to show cause as to why their ADA should not be withdrawn for a period of 12 months.

If an airside driver receives a suspension period issued as a result of an infringement, they must complete the ADA refresher training module prior to returning to their airside driving duties. The driver will not be allowed to collect their ADA from the ASIC office unless training has been completed and the suspension period is served.

Driver penalty points may not return to zero after a suspension period has been served. This is at the discretion of the Melbourne Airport Airfield Operations Manager.

4.9.4. Withdrawn

Airside drivers who accumulate 12 penalty points within any 36-month period and elect not to show cause, will have their ADA withdrawn after 14 days. The Melbourne Airport Airfield Operations Manager may also withdraw an ADA after a show cause hearing.

Should an ADA be withdrawn, the airside driver will be excluded from holding an ADA for a period of 12 months. At the conclusion of the 12 months, the driver must reapply as a new airside driver. Driver penalty points will return to zero after the withdrawal period has been served.

4.9.5. Downgrading, Suspension, or Withdrawal of an ADA

Melbourne Airport may at any time, downgrade, suspend or withdraw an ADA irrespective of the source of issue.



If an ADA is downgraded, suspended or withdrawn, Melbourne Airport must advise the vehicle operator in writing within 7 business days.

4.9.6. Drug and Alcohol Management Plan

Airside drivers are expected to understand their legal obligations and comply with the requirements of the Melbourne Airport Drug and Alcohol Management Plan (DAMP). Any breach of DAMP, including the refusal to consent to the testing process or returning to duties on the airfield, will result in the imposition of penalties under the Airside Driver Penalty Points System.

The DAMP is a part of, and should be read in conjunction with, the Melbourne Airport Airside Conditions of Use. Drug and alcohol management procedures outlined in the document are to be followed in conjunction with each individual organisation's procedures and requirements.

5. Traffic Management Plan

5.1. Safety Policy

Melbourne Airport policy is to provide for the safety of all people on the airside, the safe and orderly movement of traffic and the protection of aircraft.

Melbourne Airport will endeavour to separate pedestrians from vehicles and other moving equipment wherever practicable.

5.2. Traffic Management Plan

The Melbourne Airport Airside Traffic Management Plan considers, but is not limited to, the following documents:

- Airside Vehicle Control Handbook
- Airport Manual
- Apron Mapbase
- Airside Maps
- Operational Safety Policies, as listed in Section 8 of this document.



6. Important Contact and Emergencies

6.1. Important Contacts

Integrated Operations Centre (IOC):

• EMERGENCY: (+613) 9297 1601

• General (non-urgent enquiries): (+613) 9297 1813

• Faults: (+613) 9297 1001

Melbourne Airport Airfield Operations:

• Senior Airside Safety Officer (Car 2): 0418 335 985

• Airside Safety Officer (Car 3): 0418 124 142

Airfield Operations Manager: (+613) 9297 1742

 Airfield Safety & Operations Coordinator (Penalty Infringement Notices (PIN) and Incident/ Accident reports and information): (+613) 9297 1824

• Head of Airfield: (+613) 9297 1177

ARFF: (+613) 9286 3199

Media (24-hour media enquiries line): (+613) 9335 3666

Operations Trainer:

- All airside training queries including ADA testing: airfieldtraining@melair.com.au
- AIRDAT enquiries: <u>airdatsupport@melair.com.au</u>

Security Services (for ASIC, AUA, ADA and other access information): (+613) 9297 1872

7. Further Information

For further information with regard to this **Operational Policy**, please contact: airfieldsupport@melair.com.au.



8. Supporting Documents

Melbourne Airport operational documents supporting the Airside Vehicle Control Handbook that are available for distribution from the <u>Melbourne Airport website</u> include:

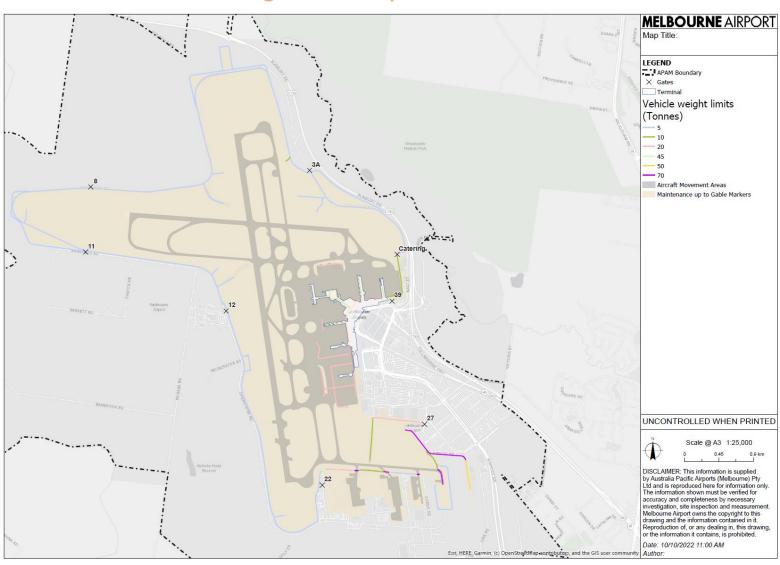
Airside Conditions of Use
Aircraft Turnaround
Airside Works Safety
Drug and Alcohol Management Plan
Ground Running of Aircraft
Spill Prevention and Response
Staging and Storage of Ground Servicing Equipment (GSE) and Unit Load Devices (ULDs)
Transfer of Livestock
Transfer of Explosive Cargo
Airside Waste Management
Pedestrian Safety
<u>Airfield Maps Melbourne Airport</u>

Rules for Drivers Operating Airside at Melbourne Airport (Level 2, 3 and 4 and endorsements), and the Driver Penalty Infringement Notice System can also be found under 'Driving Airside' on the <u>Melbourne Airport website</u>.

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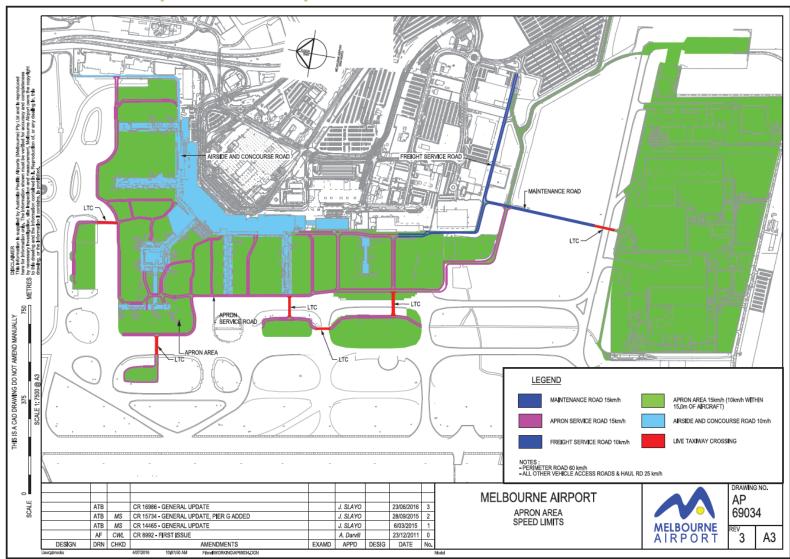
APPENDIX A Vehicle Weight Limit Map



AFO-AT-HAN-00-0002
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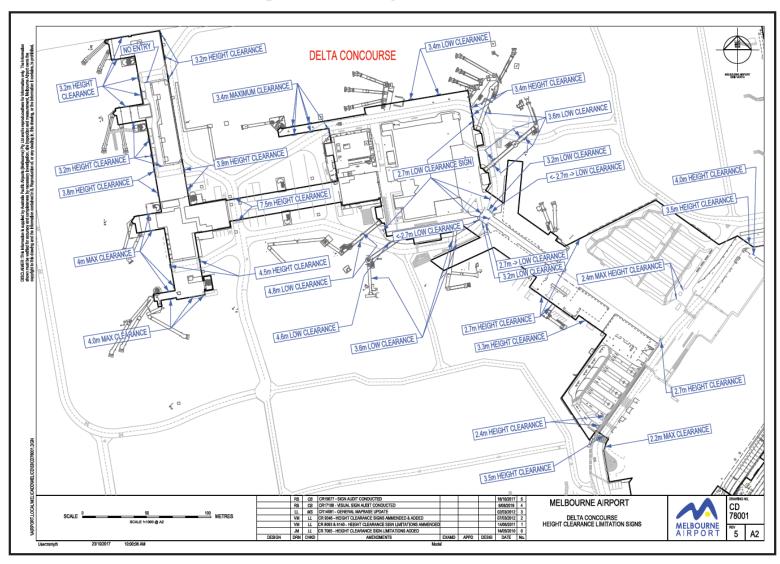


APPENDIX B Speed Limit Map



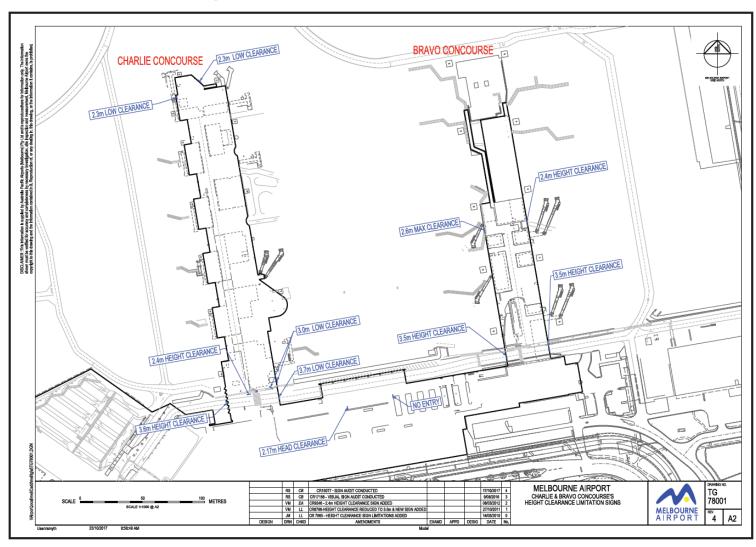


APPENDIX C Vehicle Height Limit Map / Delta Concourse



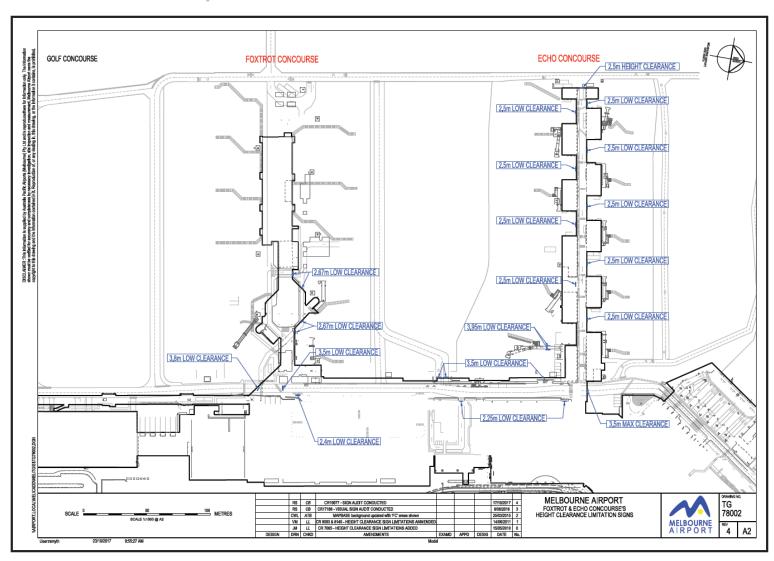


APPENDIX D Bravo / Charlie Concourse





APPENDIX E Echo / Foxtrot Concourse





APPENDIX F Golf Concourse

