



Important changes to pre-booked taxi pick ups

Effective 26 March 2018

Due to high congestion in the forecourt that is impacting the customer journey, Melbourne Airport is making changes to access for pre-booked taxis.

1. **From 26 March**, pre-booked taxis will share the dedicated pick-up zone in the North side of the At Terminal T123 Car Park with VHA and hire car drivers. See map over for location.
2. Entry to the area is via your Melbourne Airport access cards and is \$3 for the first 5 minutes, which is equal to the approved pre-booked taxi fare.
Visit melbourneairport.com.au/prebookedtaxichanges for full rates.
3. Melbourne Airport access cards can be topped up via the payment machines.
See map over for details.
4. Pre-booked taxis must collect passengers within this allocated area.
All pre-booked customers will be directed there from this date.
5. Only normal taxi rank pick-ups will be permitted to operate from lane 1 of the forecourt.
6. Don't have a valid-current Melbourne Airport Access card? Apply for a new card at building 219, Security Services before 26 March.

Thank you for you co-operation

Follow the guide to your pre-booked taxi pick ups

