



**MELBOURNE  
AIRPORT**

# CONTACT INFORMATION

**Melbourne Airport Coordination Centre  
9297 1601 24hrs**

Call this number to report **emergencies only** such as fire or smoke, medical emergencies, criminal acts, unattended baggage, telephone threats.

**Terminal Faults and Cleaning  
9297 1001**

Call this number to report faults **within the terminal** that Melbourne Airport is responsible for. This includes terminal maintenance or faults (air conditioning, lighting etc), cleaning of spills, hazards within the terminal, etc.

*Please deal directly with your contractor for any faults within your store (shutters, lighting, equipment etc). Please ensure any contractor works are approved by Toby Bennie prior to commencing works. A Retail Works Notification Form should be completed.*

**Security Services 9297 1619 or 9297 1872  
(Mon-Fri 8am-3pm)**

Call this number for ASIC enquiries. If you lose your ASIC you must report it to Security Services immediately. If after hours please call the Melbourne Airport Coordination Centre.

## Retail Contacts

Aaron Gupta	Head of Retail	9297 1950 or 0477 666 168
Shereen Elsebai	Retail Operations	9297 1139 or 0419 233 257
Amber Shaw	Retail Operations	9297 1120 or 0466 142 375
Toby Bennie	Retail Project Manager	9297 1108 or 0477 027 050

**Melbourne Airport Duty Manager 9297 1844 (24hrs)**